Excel in Your Salesforce Certified Slack Administrator Exam

Introduction to *Salesforce Certification*

Are you ready to elevate your career with the **Salesforce Certified Slack Administrator** certification? This credential is highly respected and opens many doors in the tech world. As more companies adopt Salesforce and Slack, having this certification can give you a significant edge.

Understanding the Salesforce Administrator Role

As a Salesforce Administrator, your job is to tailor the platform to fit the needs of your organization. This includes **user management**, **data management**, and ensuring the system runs smoothly. Understanding your responsibilities helps you prepare for the exam and your future role.

The Importance of Slack Integration

Slack Integration is crucial for any team using Salesforce. It allows seamless communication between platforms, which enhances productivity. In your exam, you will need to understand how to set up and manage these integrations effectively.

Preparing for the Exam

Studying for the Salesforce Certified Slack Administrator exam requires a focused approach. Here are some tips to help you prepare:

- **Create a Study Plan:** Outline what topics you need to cover each week.
- **Join Study Groups:** Collaborate with others who are also preparing. It's much more fun and productive.
- **Practice Exams:** Get your hands on practice questions to familiarize yourself with the exam format.

Finding the Right Salesforce Training

Choosing the right training program can make a difference. Look for comprehensive courses that cover all aspects of the exam, including **Slack Administration tasks**. Online platforms provide flexible scheduling, so you can learn at your own pace. For further details, visit this resource.

Key Topics to Study

Make sure to focus your study efforts on these key areas:

- Salesforce Administration Basics
- Setting Up Slack for Salesforce Users
- Integrating Apps with Salesforce
- User Permission Management

Tips for Taking the Exam

On exam day, remember these tips:

- Read all questions carefully.
- Manage your time wisely; don’t spend too long on one question.
- If unsure, eliminate obviously wrong answers to improve your chances.

Post-Exam Actions

Once you finish the exam, take a deep breath! Regardless of the outcome, consider the next steps. If you pass, celebrate your achievement and update your resume. If not, analyze your mistakes and adjust your study plan. For exam resources, check out this link.

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SALESFORCE-SLACK-ADMINISTRATOR Exam

Salesforce Certified Slack Administrator

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Version: 7.1

Question: 1

[User Management]
Big Corp uses an IdP (Identity Provider) to manage access for its members to its Plus plan on Slack. Their security team wants to make sure members will be automatically deactivated when they leave the company.
Which of the following must be true to ensure that members are automatically deactivated?

A. Each member's access must be set to expire after 90 days.
B. The member must not be a Workspace Admin or Owner.
C. The member who is leaving the company must have left all channels.
D. The IdP must support deprovisioning via SCIM.

Answer: D

Question: 2

[Enterprise Grid Configuration]
What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioning enabled to a workspace?

A. The member would be automatically added to the new workspace and would be unable to leave.
B. The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined the workspace.
C. There will be no changes to the member's workspace list.
D. The member would be automatically added to the new workspace unless it is a hidden workspace.

Answer: D

Question: 3

[Security and Compliance]
Which of the following statements describes the effect of configuring mandatory Two Factor Authentication (2FA) in Slack?

A. Members must have a sophisticated and complex password that is updated regularly.
B. Members must use a biometric reader to authenticate with Slack.
C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
D. Members must submit a verification code along with their password each time they sign in.

Answer: D

Question: 4

[User Management]
Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.
To ensure the project is not delayed, Tracy must approve the new member invitations. Which statement is true about roles in this scenario?

A. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.
B. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
C. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
D. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.

Answer: B

Question: 5

[Enterprise Grid Configuration]
Andrew is the Primary Org Owner for his company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.
Which role should Andrew give Frank in Slack?

A. Member
B. Workspace Admin
C. Multi-channel Guest
D. Primary Org Owner

Answer: B

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